


AIN REE
PARK GROUP PRACTICE

Working with Patients to achieve excellence in local health care

PATIENT PARTICIPATION GROUP

MONDAY 10 April 2017 6.30 ORIEL DRIVE

1 Welcome & Intro	
2 Liverpool CCG digital no closed door	The team outlined the various initiatives that were ongoing and conducted some research amongst the group around preferred method of contact.
3 Staffing update	JL advised that some new reception staff had been recruited but that GP recruitment was still an issue. We are currently training one of our reception team to progress to HCA role. Initially this will focus on phlebotomy
4 AOB	