

## Working with Patients to achieve excellence in local health care

PATIENTS FORUM MONDAY 16 July 2018 6.30 PM ORIEL DRIVE

## **AGENDA**

Welcome	JL DS
	JL introduced Debra Saunderson, the new Operations Manager
1 Staffing update	
GP	Unfortunately we had recently lost Dr Halsall and were soon to lose Drs Cook and Aspinall. This will have a big impact on the practice and in effect puts us 2 full time GPs down. The practice was considering other alternatives as GP recruitment throughout the City was difficult. Additional Advanced Practitioners were an option as was the employment of a matron. In the meantime the situation would be difficult. It was pointed out that there has been planning permission granted close to Wango Lane which would likely increase the practice list by well over 100. This would impact on the practice but closing the list was not a simple process and would restrict these new residents in finding a local GP.
Physiotherapist	The Physio pilot has been extended and Craig will remain with us for another 6 months

Reception	2 new receptionists have been appointed but unfortunately sickness absences continue to impact on our phone service
	Debra joins us from Brownlow Practice so is experienced in working in
Debra	a large practice. She will take over all of the day to day operational aspects of the practice and john would move to 2 days per week from next April to look after the Practice finances
2 AOB	
2.1 New prescription ordering (DPO)	
2.2 Service Development	
2.3 Pysiotherapist	
Next Meeting October 2018 TBC	